

## **Agenda**

### ***Mental Health and Addiction Services Advisory Committee***

October 8, 2020, 9:00 a.m. – 10:30 a.m.

#### **Webinar**

1. Welcome
2. Update on Telemedicine Experience – Providers and Carriers
  - a. Use trends
  - b. No show rates
  - c. Audio only
  - d. SUD/MAT
  - e. Barriers?
3. System capacity and meeting demand for treatment of anxiety and depression
4. MH/SUD provider network development and credentialing during COVID
  - a. Expansion of networks continuing?
  - b. Timeframes for credentialing and other approvals?
  - c. 3<sup>rd</sup> party standards, accreditation?
  - d. Useful measurements of provider quality?
  - e. NCQA and NH insurance requirements

#### **Mission**

- Advise the Insurance Commissioner on issues related to accessing mental health and substance use disorder services through private insurance coverage.
- Facilitate communication among stakeholders, including providers, insurance companies, and advocates, regarding implementation of new legal requirements.
- Discuss which regulatory actions within the scope of the Insurance Department's role can best ensure access to services for covered persons.